Imperial Valley College Customer Service Committee Approved Minutes

Meeting of November 7, 2008			
Committee members present:	Lisa Cross, Co-Chair Sheila Dorsey-Freeman	Patricia Robles, Co-Chair Martha Sanchez	Norma Santana
Committee members not present:	Erika Aguilar Yethel Alonso, Secretary Maria Esquer Myriam Fletes Toni Gamboa	Travis Gregory Ed Gould, Ex-Officio Cesar Guzman Christy Hisel Paige Lovitt	Chantilee Mendenhall, ASG Frank Miranda Leticia Petty Ricardo Pradis Mary Ann Smith

1. Call to Order – Lisa called the meeting to order at 1:00 p.m.

2. Staff Appreciation BBQ

The committee held a critique of the BBQ. The main issue this year was lack of seats. Lisa made a list of the items that we ran out of this year. There were many door prize winners. Contest winners were:

Chili Cook-Off

1st Place - Brad & Dixie Krimm

2nd Place - Kevin White

3rd Place – Leticia Pastrana

People's Choice - Vicky Figueroa

Runners Up - Grace Espinoza, Vikki Carr, Rebeca Agundez, Zula Hartfield

Western Wear

1st Place - Joe Espinoza (also won Chicken Little Bingo)

Chicken Little Bingo

Nick Makarchuk (won twice AND was a raffle winner)

Dr. Ed Gould

Joe Espinoza (also won Best Western Wear)

Chili Cook-Off

The Chili Cook-Off was successful and the chili went fast! An email was sent out announcing the winners. A suggestion was made for next year to purchase about 12 serving spoons for the competition.

3. Weeks of Thanks and Giving -

The food drive has begun. Financial Aid, English, Behavioral & Social Science, and the Transfer Center are in the lead. Over 500 lbs of food and hundreds of dollars have been collected and distributed to food distribution sites, congregate feeding sites (soup kitchens), and shelters in Imperial County. The Food Bank was very anxious and grateful to pick up our collection. We will continue to make weekly pick-ups throughout campus and call the Food Bank when we have enough for another pick-up. Mary Ann contributes the success of the food drive in part to the support given to our committee by Dr. Gould.

4. Holiday Gift Drive

The committee discussed the holiday gift drive details. Currently there are 108 residents. The gifts will be delivered on Friday, December 12th (tentative date).

The Salvation Army requested that we sponsor their program during the holidays. We will write a letter explaining that we are already sponsoring another organization, but we will consider them another year.

- 5. Other New CSC members are Mike Nicholas and Tanya Rios, ASG Rep, who will replace Chantillee.
- **6. Next Meeting** Special meeting on Friday, November 14th at 1 pm in the Board Room to work on the ornaments. Next regular meeting scheduled for November 21st at 1 pm in the Board Room.
- 7. Adjourn The meeting was adjourned.