# Imperial Valley College Customer Service Committee Approved Minutes

Meeting of October 10, 2008			
Committee members present:	Erika Aguilar Yethel Alonso, <b>Secretary</b> Lisa Cross, <b>Co-Chair</b> Sheila Dorsey-Freeman Myriam Fletes	Toni Gamboa Cesar Guzman Gene Hill Ricardo Pradis Patricia Robles, <b>Co-Chair</b>	Martha Sanchez Norma Santana Mary Ann Smith
Committee members not present:	John Abarca Maria Esquer Travis Gregory	Ed Gould, <b>Ex-Officio</b> Christy Hisel Paige Lovitt	Chantilee Mendenhall, <b>ASG</b> Frank Miranda Leticia Petty

# 1. Call to Order

Patty called the meeting to order at 1:07 p.m.

- 2. Public Comment None
- 3. Approval of Minutes M/S/C Cross/Gamboa to approve the minutes of September 5, 2008.
- 4. New Members Martha Sanchez, Norma Santana, and Paige Lovitt.
- **5.** Revised Meeting Schedule A revised meeting schedule was handed out.

#### 6. Staff Appreciation BBQ

Lisa and Patty are working on all the BBQ details. Toni will be in charge of the food prep and the cookies. Christy will coordinate Chicken Bingo. Maria, Myriam, and Erika will be the decorators.

# Chili Cook-Off

Mary Ann will coordinate the Chili Cook-Off once again. She will submit a draft of the flyer and a list of items needed to Lisa. There will be new judges as well as "more experienced" judges.

M/S/C Smith/Robles to include incentives for 2<sup>nd</sup> and 3<sup>rd</sup> place Chili Cook-Off winners to \$50.00 and \$25.00, respectively.

# 7. Subcommittee Reports

Welcome Wagon - No report

Employee of the Month

Yethel reported that the September Employee of the Month has been selected.

M/S/C Smith/Cross to approve Yethel Alonso to continue as the coordinator of the Employee of the Month/Year Selection Committee after her two-year term ends, without voting rights.

# 8. Weeks of Thanks & Giving

Mary Ann reported that the Food Drive will run from November 3<sup>rd</sup> thru November 24<sup>th</sup>.

### 9. Holiday Gift Drive

Lisa and Patty are preparing for the holiday gift drive. An Angel Tree will be available with names and wish lists of the residents of the Valley Convalescent Center. Currently there are over 100 residents. Boxes will also be made available for those that would like to drop off gifts without actually sponsoring anyone in particular. Monetary donations will be received through the IVC Foundation Office.

- 10. Other None
- 11. Next Meeting Next meeting is scheduled for October 17, 2008 at 1:00 p.m. in the Board Room.
- 12. Adjourn M/S/C Cross/Smith to adjourn.