Imperial Valley College
Customer Service Committee
Approved Minutes

Meeting of December 5, 2008

Committee members present:	Lisa Cross, **Co-Chair** Sheila Dorsey-Freeman	Toni Gamboa Mike Nicholas	Patricia Robles, **Co-Chair** Norma Santana
Committee members not present:	Erika Aguilar Yethel Alonso, **Secretary** Maria Esquer Myriam Fletes Travis Gregory	Ed Gould, **Ex-Officio** Cesar Guzman Christy Hisel Paige Lovitt Frank Miranda	Leticia Petty Ricardo Pradis Tanya Rios, **ASG** Martha Sanchez Mary Ann Smith

1. **Call to Order –** Patty called the meeting to order at 1:00 p.m.

2. **Weeks of Thanks and Giving**
   Thanks were given to Mary Ann Smith for her coordination of the food drive.

   Mary Ann wanted to relay a very important message: She said that IVC employees and students from different departments exceeded all expectations. Everyone has given so selflessly this year to help feed our hungry neighbors. Some donated food, some donated cash and some donated their time. The Imperial Valley Food Bank is really struggling trying to keep up with the needs of our community. There are so many families that do not have enough to eat. Mary Ann is incredibly grateful and so is the IV Food Bank. This means that IVC has provided nutritious meals to those in need.

   Mary Ann's final reports show that a total of 3,658 lbs of food and $1,130 in cash donations were collected. The top contributors were the English Division and the Behavioral & Social Science Division. The top six contributors will be receiving See's Candy and the 7th, 8th, & 9th place will receive Peanut Brittle. The best decorated box was Leticia Petty's.

3. **Holiday Gift Drive**

   Lisa and Patty reported that there are currently a total of 107 residents. There are 40 residents left on the Angel Tree. 67 have already been sponsored. KYMA will interview a resident after the celebration at the Valley Convalescent Center. Hope Davis will provide the music. Chuck Mason has volunteered to dress as a clown. Gonzalo Huerta will dress up as Santa. Mike Nicholas will be the photographer. Release time for those volunteers that will attend the celebration at the Valley Convalescent Center has been requested to Dr. Gould has approved release time for the employees.

4. **Subcommittee Reports**
   Welcome Wagon – No report
   Employee of the Month – The Selection Committee has not selected any new Employee of the Months.

5. **Other –** Patty reported that the lapel pins for the Years of Service had been received. Toni will store them in her office.

6. **Adjourn** - The meeting was adjourned.